

# ACTON NEIGHBOURHOOD

# POLICE UPDATE

THE FORTNIGHTLY NEWS SHEET OF THE FIVE ACTON SAFER NEIGHBOURHOOD TEAMS

NUMBER 8 AUG 28 2017

Welcome to Issue No 8 of your local Neighbourhood Police Update. In this issue we'll be looking at precautions you can take to avoid becoming the victim of fraud. We'll also be covering an incident where officers had to use all their training to deal sensitively and appropriately with a Sudden Death on their ward. We will also discuss the success of Operation Temperance, an initiative designed as a coordinated approach to tackle street drinking and begging

## GUVNOR'S GOSSIP Insp Aaron Clarke

Notwithstanding summer holidays, my colleagues across all Acton wards have continued to tackle local issues.

The use of Community Protection Notices for street drinking and begging is seeing some reduction in offending, particularly in the Town Centre. We're working up a plan around tackling motor vehicle crime, in response to local concerns. And we've continued to engage with residents to tackle your issues through our "Cuppa with a Copper" initiative - if you've not popped along to one, you're missing out and I'd urge you to get involved!

Finally, it was a delight to have the new Commissioner, Cressida Dick, take a walkabout with one of your local officers in South Acton. It was a great opportunity to showcase some of the hard work being done by the teams, partners and residents, in response to concerns about youth violence.

Enjoy your latest issue of The Acton Neighbourhood Police Update.

## SOUTHFIELD WARD

**Telephone 0208 721 2946**

**E Mail : [southfield.snt@met.police.uk](mailto:southfield.snt@met.police.uk)**

On Wednesday 10th August PCSO Stuart Honey attended the Sparrow Café in Acton Lane for one of the team's popular Cuppa with a Copper sessions. The main subject for discussion was the growing problem of Moped Crime, which has been discussed previously in this news sheet.

On Wednesday 17th August PC Simon Cole hopefully put an end to an ongoing Neighbourhood dispute. He organised a meeting between the two parties and the Housing Association A2 Dominion which resulted in an Acceptable Behaviour Contract being agreed to.

PC Simon Cole conducted a Street Briefing on Bollo Lane on Weds 16 August when he knocked on lots of residents doors and introduced himself and the local Southfield Police Team. He was able to discuss a number of local issues and how the Team were dealing with them.

On Sunday 20 August Sergeant Gail Stanton and PCSO Stuart Honey attended the address of an elderly female resident to offer reassurance. Fraudsters had

contacted her by telephone saying they were from the police and asking for details of her bank account. She was rightly suspicious and was not taken in by their antics.

It is worth noting the following with reference to potential scams such as these.

1. The Police or any bank **will never under any circumstances** ask for your account details over the phone.
  2. If the caller suggests that you should ring up your bank to confirm that they have called you, do not be fooled. You will put your phone down, but they will not, thereby keeping the line open to you. The fraudster will simply pass their phone to an accomplice with a different voice. You dial the bank and your call is answered immediately by your bank... only it isn't the bank. It is still the same call as before with a different person speaking.
  3. If you think someone has even attempted to defraud you in this way contact the police immediately.
- \$. If you feel you might have inadvertently given away some over your account details before you realised what is happening, apart from contacting the police, contact your bank immediately to stop all transactions on your account.

On the 15th August PC Cole delivered flyers to residents of the Beconsfield Estate asking for the support necessary to obtain a Community Protection Notice (CPN) from Ealing Council. This will enable the team to be able to deal with any Anti Social behaviour on the estate in the future. If you would like to support us please use the phone number or e mail address at the top of this article.

During this period officers were also called away from the ward to assist their colleagues in Southall. Reassurance was provided at the Gudwara to ensure visitors could worship in peace.

Along with other wards in the cluster, Southfield Ward have been taking part in Community Road Watch. Although this activity has been reported in previous issues of this news sheet it is worth mentioning it again in case any Southfield residents would wish to become involved

Community Roadwatch (CRW) is a road safety scheme run in partnership by Transport for London, the Metropolitan Police Service, and the City of London Police, in which local residents work with the police Safer Transport Team in their borough, and use speed detection equipment to identify speeding vehicles.

Community volunteers are working with the police to conduct speed checks on various roads throughout Acton, including Southfield. They record the details of vehicles travelling at 25mph or more.

The scheme is not an enforcement exercise, rather it is intended to alert and educate drivers to the existence of speed limits, and to improve road safety by encouraging motorists to reduce their speed in residential areas. The community volunteers record the details of vehicles travelling at 25mph or more in the 20mph zone which covers all streets in the ward, but no attempt is made to stop the vehicles, or signal drivers to slow down.

The registered keeper of each speeding vehicle will receive a warning letter from the police. If caught again, a second letter will sent to the registered keeper warning that if caught a third time the vehicle will be added to the police Automatic Number Plate Recognition (APNR) system. Any vehicle caught speeding on 3 or more occasions will be considered for targeted enforcement (fines and points), but this will not be part of the CRW activity.

If any Southfield resident would like to become involved please contact a member of the team who will put you in touch with the organizers.

**SAFER NEIGHBOURHOODS**  
LOCAL POLICE, LOCAL KNOWLEDGE

**SOUTHFIELD WARD  
SAFER NEIGHBOURHOOD  
PANEL**

**Annual General Meeting**

**Thursday 14 September 2017  
at 7:00 PM  
The Mission Hall  
Cunnington Street W4 1ER**

The AGM is a public meeting. Please join us.

The Panel is made up of local residents working with the police to help reduce crime and make Southfield ward a safer place in which to live.

Panel members are elected annually at the AGM. Come along to hear what the Panel has achieved over the year. Elect your representatives, have your say on how your ward is policed, meet your local police team.

For a copy of the agenda, or for more details about the Panel and how to become a Panel member  
Contact:  
Chris Carrington, Panel Chairman  
email: southfield.sm@met.police.uk  
tel: 020 8721 2946

The Team would also like to remind residents of the Southfield Ward Panel AGM, details of which can be found on the poster reproduced alongside

## Forthcoming Events

### **Ward Panel Annual General Meeting**

Thursday 14 Sept , The Mission Hall  
Cunnington Street W4 7.00pm **Open to the Public**

### **Cuppa with a Copper**

Friday 1 Sept 11-12pm Laveli Bakery

### **Street Briefings**

Wednesday Aug 30 5-6pm The Vale

## **HANGER HILL WARD**

**Telephone: 0208 721 2947**

**E Mail: [hangerhill.snt@met.police.uk](mailto:hangerhill.snt@met.police.uk)**

On Tuesday 8th August 2017 ward officers invited the Acton Cluster Neighbourhood Watch Chair, Dr Suzanne Tanswell to their ward base. Officers were delighted to announce that since they had successfully delivered leaflets to the whole ward there had been an increase in neighbourhood watch co-ordinators. This has created invaluable relationships. Officers discussed the future of NHW and positive steps being taken to enhance communication channels.

The ward would like to thank Suzanne for all her efforts and dedication to breaking down barriers between the police and local communities. The enthusiasm she showed in these meetings underlined her motivation in making Acton a safer place to live.

On Wednesday 9th August 2017 ward officers were able to help a local resident by organising a meeting with Catalyst Housing for him. The resident had previously found it difficult contact them, and after being made aware of this the team were able to step in and help him.

The resident was able to discuss a number of issues, including his desire to move to a new address and was put in touch with one of catalyst's partners.

On Saturday 12th August 2017 ward officers carried out licence checks to ensure there was compliance regarding alcohol sale. As mentioned in previous newsletters the ward have a Community Protection Notice in order and these checks form part of the wards crack down on ASB relating to alcohol, a Ward Promise.

These checks also form part of community engagement and allow officers to get to know shop owners and enforce when wrongdoings are established. As part of this enforcement activity, it was found that one of the off licences visited was selling drinks containing a higher level of alcohol than the level stated on their licences. Officers are now liaising with the Licensing Team to rectify this situation. .

Also, on Saturday 12th August 2017 ward officers worked in partnership with the Shell Petrol Station in W5 in an attempt to crack down on motorists who are driving off without payment. Officers arranged a meeting with the manager and provided some A1 posters for the petrol station to display. This will hopefully be a positive step in the right direction to tackle this borough wide issue. Ward officers also spoke with management staff who have stated that previous advice given by the Safer Neighbourhood Team have helped in a reduction in offences being committed. This is positive news and encouraging to hear!!

Looking ahead officers are hoping to work with other car businesses on the ward in an attempt to educate motorists in keeping their vehicles safe and secure.

## Forthcoming Events

### **Contact Point - Ashbourne Parade, W5**

Wednesday 23rd August 2017; 7-8pm  
Thursday 24th August 2017; 7-8pm  
Saturday 26th August 2017; 2-3pm

Wednesday 30th August 2017; 7-8pm  
Thursday 31st August 2017; 7-8pm  
Saturday 2nd September 2017; 2-3pm

### **Street Briefings**

Saturday 19th August 2017 between 3-4pm at Hillcrest Road, W5

Friday 25th August 2017 between 7-8pm at the Travelodge, NW10  
Thursday 31st August 2017 between 12-1pm at Quill Street.

### **School Events**

Yearly school talks regarding personal safety are given to children between September - October.

The SNT is currently in touch with the schools with regards to setting up NHW groups consisting of parents and teachers

## **SOUTH ACTON WARD**

**Telephone: 0208 649 3574**  
**southacton.snt@met.police.uk**



Met Police Commissioner Cressida Dick with PC Dave Young

On Wednesday the 23/08/2017 the Metropolitan Police Commissioner, Cressida Dick visited Ealing. Amongst her engagements while visiting the borough was a walk about on The South Acton Ward with PC Dave Young. What was initially a daunting prospect turned out to be a relaxing walk along the High Street and through The South Acton Estate. She asked lots of questions and

showed a real interest in the issues we face on the ward. She was also very intuitive as to the diverse nature of our area and showed a real interest in the local community. This was a rare and privileged opportunity to spend time with such a high ranking officer who has made time in her day to visit our small part of London. Your Police Service is in good hands.

### **Forthcoming Events**

#### **Cuppa with a Copper**

Jungle Café - 01/09/17 - 1400 - 1500

#### **Street Briefings**

Byron Road - 09/09/17 - 1500 - 1600

## **EAST ACTON WARD**

**E Mail: eastacton.snt@met.police.uk**  
**Telephone : 0208 721 2708**

East Acton Officers continued meeting local residents at their popular Cuppa with a Copper sessions at the Putt in the Park venue in Acton Park. On 9th and the 16th of August they met a number of residents and discussed a number of local issues that were concerning them. If you would like to speak to an officer in an informal setting you are welcome to attend any of these sessions and as any question you want...

Officers also make a point of visiting the streets where you live. On 10 August officers did just this and spoke to a number of people in York Road and on 17th they spent a very productive couple of hours talking to residents in the Vale Community Centre.

Officers have also been busy enforcing Traffic Laws. On 10th August they made a simple traffic stop as a vehicle had a defective light and discovered the vehicle in question had no insurance. The vehicle was then seized.

On 12th August they stopped another motorist for going through a red light. Officers took his car registration number but he then drove off. He won't get very far though as this number will reveal all his details and no

doubt he will soon receive an unwelcome envelope on his doormat...

On 17th August Officers arrested a man who had breached his ASBO (Anti Social Behaviour Order) for the third time this month. They are currently working with partner agencies to help prevent this male from re-offending

### **Forthcoming Events**

**The Team regularly have Cuppa with a Coffee sessions at the Putt in the Park Café in Acton Park. These nearly always occur on Wednesdays but if you want to confirm a time or date please contact the team by phone or e-mail**

## **ACTON CENTRAL WARD**

**Telephone: 0208 721 2941**

**E-mail [actoncentral.snt@met.police.uk](mailto:actoncentral.snt@met.police.uk)**

PCSO Sarah and PC Dave attended Costa, High Street, Acton for one of the regular Cuppa with a Copper events. Despite these being publicised and held in easy to get to venues, time after time team members report back that no residents have attended. So much so that a twitter poll was initiated, and despite the low take up of the cuppa with a copper, it still appears to be important for the residents of Acton Central to be able to meet with their local police. So please, if you have an issue that you would like to discuss, or just want to meet officers from the local policing team, please pop in to one of these sessions. The officers will be very happy to see you.

On Saturday 12 August the team took an emergency call following a medical emergency where a defibrillator was thought to be required. Officers arrived at a local address, but were sadly too late. It was obviously a very difficult time for all involved, but the team was able to offer support and a helping hand to the deceased's family members while arrangements were made. This is not a call we often take as a local policing team, and despite the difficult nature of the call, it was a positive experience for the officers involved, who felt privileged to be able to offer support and guidance at such a difficult time.

Patrols have been carried out by the team in areas where vehicles have been targeted and items stolen. The purpose of the patrols was to identify vehicles that had been left in a vulnerable state, with items on display which may encourage thieves to break in. When a vehicle was identified, crime prevention advice was provided to the owner.

On 18/08/2017 the Team received a call from a concerned neighbour regarding the erratic behaviour of a male known to her and known to suffer from mental health issues. Whilst the neighbour was reporting what appeared to be anti-social behaviour, upon visiting, PCs Nweke and Loveday, PCSO Kearney and SPCs Bungay and Harris found the man in his one-bedroom flat, along with six other men and a dog who had also taken up residence. Despite the resident and the males stating they did not reside there, evidence to the contrary was clear to see (several sleeping bags, several sets of toiletries, large amounts of food). It was clear that the resident was being taken advantage of. The males were ejected from the premises and the rightful resident's housing association notified. This would not have come to light without the neighbour's concerns being raised.

On 19/08/2017 PCs Nweke and Loveday attended the home of an elderly resident in Allison Road. The lady, a vulnerable resident, had previously voiced concerns about her property's security and the fact that a lock on her door was un-usable as she had lost the key. The lock in question however costs £150 to replace. After trying to source a lock locally, officers have put her in touch with the HandyMan service, part of AgeUK, who will contact the resident and assist with better securing her door.

CPNs issued: Two Community Protection notices have been issued to two males in the Acton Central area. One male, who had persistently begged on Churchfield Road, Acton was issued with a notice on the 16th August after being spotted begging outside Sainsbury's. This particular male had been banned from the area for the previous three months after which he had returned. This time however, rather than go through the CPN process again by issuing warnings, the man was handed a straight CPN by PC Loveday and banned from the ACTON area for another three months.

A second male, originally banned from the W7 area of Ealing and currently visiting Acton to consume alcohol and commit ASB has also been issued with a CPN,

banning him from the Acton area. On 12th August, PC Loveday and PCSO Kearney, whilst out on patrol, found the male in breach of previous warnings issued to him regarding street drinking. A CPN was issued to him, also banning him from the Acton area and liable to further police action should he breach it.

### Forthcoming Events

#### **Street Briefings (Meet the Team)**

Faraday Road 30/08/2017 5.30pm

Cromwell Close 10/09/2017 11.30am

Acton Main Line Station 15/09/2017 6-6.30pm

West Acton Station 22/09/2017 6-6.30pm

#### **Cuppa with a Copper**

Frank's Café Churchfield Road 09/09/2017 12pm

Costa, Acton High Street 16/09/2017 1pm

## WARD CONTACT DETAILS

Southfield Ward	<b>0208 721 2946</b> <b>southfield.snt@met.police.uk</b>
South Acton Ward	<b>0208 649 3574</b> <b>southacton.snt@met.police.uk</b>
East Acton Ward	<b>0208 721 2708</b> <b>eastacton.snt@met.police.uk</b>
Hanger Hill Ward	<b>0208 721 2947</b> <b>hangerhill.snt@met.police.uk</b>
Acton Central Ward	<b>0208 721 2941</b> <b>actoncentral.snt@met.police.uk</b>

This publication is produced by the Acton Cluster Safer Neighbourhood Police Teams.

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