

ACTON NEIGHBOURHOOD

POLICE UPDATE

THE FORTNIGHTLY NEWS SHEET OF THE FIVE ACTON SAFER NEIGHBOURHOOD TEAMS

NUMBER 9 SEPT 11 2017

Welcome to the ninth issue of your local Neighbourhood Police Update. In this issue we'll be finding out about the Acton launch of the innovative new Mobike bicycle hire service. We'll also be looking at the dangers of fraudulent 999 emergency calls as well as examining how careful and methodical local police work can identify and deal with a potential threat to children.

GUVNOR'S GOSSIP Insp Aaron Clarke

I've spent some time, recently, working with an exciting new cycle hire scheme which is due to arrive in Acton!

Tuesday 12th September sees the launch of the new bicycle hire service for Londoners, starting in Acton. Similar to TfL "Boris" Bikes, the new service is a private cycle hire venture by the company Mobike, which first launched in the UK at Manchester, earlier in the year.

The significant difference between the TfL Cycle Hire scheme, and Mobike, is that the Mobike cycles can be left and collected anywhere in the Ealing area. There are no physical docking stations, and bikes are hired using an app on your SmartPhone.

As well as creating greater flexibility for customers, the scheme will hopefully encourage people out of their cars and into positive exercise habits. The fact the bikes can be left in any public place - for example, outside your house once you've cycled home from the station - is what makes this new scheme such an innovation.

Ealing Council and Mobike will, however, be installing pavement vinyls indicating "Mobike Preferred Locations" to encourage responsible parking of the cycles across the Acton area.

But if I'm honest, I'm not without my concerns, and it was reassuring to meet with Mobike's Operations Manager for London, Tristan Rankine, to discuss them. It's really important to understand the likely impact of the scheme on local residents and businesses, so that your local neighbourhood officers aren't unnecessarily drawn into anti-social parking or abandonment issues.

We had a positive meeting, discussing a range of concerns from how to deal with lost, damaged or stolen bikes, to those wrongly parked inside private premises or gated estates or blocks. We also discussed the processes for bicycles parked inappropriately. We still have some detail to finalise but the good news is that Tristan was receptive to our feedback and committed to working with us to ensure Acton's residents enjoyed the positives of the scheme without experiencing negatives.

The company have also launched a helpline for people concerned about Mobike being used anti-socially, seemingly lost or abandoned, or damaged. The Contact Centre is open from 9am to 6pm Monday to Friday, and there is an out of hours service, both contacted by telephone on 0330 131 9789 or support.uk@mobike.com. You will need the bike number, which is painted on the bike, when you call.

The formal launch is at 10am tomorrow (Tuesday) outside Morrison's in King Street.

SOUTHFIELD WARD

Telephone; 0208 721 2946

E Mail: southfield.snt@met.police.uk

Officers kept up their contact with the public on Friday 25th of August at a Cuppa with a Copper session in the Plum Duff Café on Southfield Road and a Street Briefing on Bollo Lane. As usual there was a lively discussion with members of the public regarding local policing issues.

On the following weekend Ward officers worked off their ward in order to police the Notting Hill Carnival, which thankfully went off fairly peacefully this year.

Although this was publicised in the last issue of this news sheet, its worth repeating that Southfield Ward officers will be attending the Annual General Meeting of the SNT Ward Panel on Thursday 14 Sept at 7.00pm.

Please come along if you would like to vote for your representatives and meet members of your local police team.

SAFER NEIGHBOURHOODS
LOCAL POLICE, LOCAL KNOWLEDGE

**SOUTHFIELD WARD
SAFER NEIGHBOURHOOD
PANEL**

Annual General Meeting

**Thursday 14 September 2017
at 7:00 PM**
**The Mission Hall
Cunnington Street W4 1ER**

The AGM is a public meeting. Please join us.

The Panel is made up of local residents working with the police to help reduce crime and make Southfield ward a safer place in which to live.

Panel members are elected annually at the AGM. Come along to hear what the Panel has achieved over the year. Elect your representatives, have your say on how your ward is policed, meet your local police team.

For a copy of the agenda, or for more details about the Panel and how to become a Panel member
Contact:
Chris Carrington, Panel Chairman
email: southfield.snt@met.police.uk
tel: 020 8721 2946

On Wednesday August 30th officers conducted an unusual street briefing on the Vale. A small stretch of this road is in the ward and it's the only part of the ward that is heavily populated with shops and restaurants. It was very useful to meet and talk to all the shopkeepers and restaurant owners.

On Thursday August 31st ward officers received a strange call on their ward telephone. A concerned neighbour had noticed scaffolding being erected on his next door neighbours house. He knew his neighbours were away and contacted them by phone. They didn't know anything about it so the neighbour called the team. PC Aga Piatek went to the address and found

one extremely agitated company boss urging his men to take down the scaffolding as soon as possible.

His men had put it on the wrong house. They had all the right house numbers but they had put them in the wrong order...

When we first received the call we were initially a bit suspicious anyway. It would have been an extremely confident thief to have the gall to erect scaffolding to enable entry to a building....

Forthcoming Events

Ward Panel Annual General Meeting

Thursday 14 Sept , The Mission Hall
Cunnington Street W4 7.00pm **Open to the Public**

Cuppa with a Copper

Fri Sept 15 11-12pm Sparrow Café Acton Lane
Mon Sept 25 11-12pm Plum Duff Southfield Rd
Sun Oct 1 4-5pm Laveli South Parade
Fri Oct 13 11-12pm Melody South Parade
Thurs Oct 24 12-1pm Sparrow Café
Mon Oct 30 11-12pm Plum Duff Southfield Rd
Sun Nov 5 4-5pm Laveli South Parade

Street Briefings

Mon Sept 11 5-6pm Montgomery Rd
Fri Sept 29 6-7pm Church Path
Thurs Oct 5 6-7pm Mansell Rd
Mon Oct 16 6-7pm Woodstock Rd
Mon Oct 23 6-7pm Alexandra Road

HANGER HILL WARD

Telephone: 0208 721 2947

E Mail: hangerhill.snt@met.police.uk

In recent weeks, ward officers have held meetings with the management team at the Shell garage in W5. There have been a number of reports of motorists obtaining fuel without paying. The local Police team have been monitoring trends and offering advice. At the last meeting officers provided the petrol station with some



posters. The manager has now put these on the shop front by the main entrance, in the hope the visibility will make a difference and deter offenders.

On Friday 26th August 2017 ward officers spoke with a local business owner in W5. The shop had keeper raised concerns about regular street drinkers and wanted to assist the local Police

team in reducing anti Social Behaviour.

Ward officers gave the shop keeper advice and guidance on how he could assist Police in making the area more desirable and less appealing for people wanting to cause ASB. One of the solutions was to monitor regular offenders and refuse to serve them. The shop owner was happy with this and will also be keeping a record of how many people he turned away and what times.

Ward officers will look into the records in coming weeks and check how many verbal warnings have issued at similar times in the location. The main aim is to prevent ASB which includes intimidating behaviour.

On Friday 25th August whilst ward officers were on plain clothes patrol, their attention was drawn to a man standing on the side of a busy road. After they had got out of their car it was clear that he was urinating and had a beer can in his hand. Officers identified themselves and stopped him. They checked to see if he was wanted on the Police system and subsequently gave him a Fixed penalty Notice; resulting in a £90 fine. As the male was also in possession of an open alcohol can, he was given a verbal warning as part of the Community Protection Notice.

On Thursday 31st August 2017, PCSO Ikram Syed attended Quill Street, W5 where a street briefing was held. One of the matters raised was the amount of persons standing outside Wickes touting for work. These males were being a nuisance to customers and causing the business concerns. PCSO Syed was please to update Wickes Management that ward officers addressed this particular area on Tuesday 29th August

2017 when eight males were seen to be looking for work. Ward officers were able to verify their identity and all eight males were issued with a verbal warning in relation to the CPN process.

On Thursday 31st August 2017 and Friday 1st September 2017 ward officers combined with Acton Central and Southfield ward officers to provide reassurance at the Park Royal Leisure Centre, W3. The occasion was Ramadan Eid and a time of celebration when the Islamic Community finish there month long fast.

Officers liaised with security and staff members from the leisure centre to ensure there were no concerns. The festival has drawn large crowds in the past and it was positive to see locals from the community coming out and talking with officers and thanking police for their support during this busy period.

Forthcoming Events

Contact Point - Ashbourne Parade, W5

Wednesday 13th September 2017; 7-8pm
Thursday 14th September 2017; 7-8pm
Saturday 16th September 2017; 2-3pm

Wednesday 20th September 2017; 7-8pm
Thursday 21st September 2017; 7-8pm
Saturday 23rd September 2017; 2-3pm

Wednesday 27th September 2017; 7-8pm
Thursday 28th September 2017; 7-8pm
Saturday 30th September 2017; 2-3pm

Street Briefings

Sat 16th Sept 2017 - Ashbourne Road, W5 - 12-1pm
Tues 19th Sept 2017 - Queens Drive, W3 -12-1pm
Thurs 28th Sept r 2017 - Hanger Green, W5 - 5-6pm

School Events

Yearly school talks regarding personal safety are given to children between September - October.

SOUTH ACTON WARD

Telephone: 0208 649 3574
southacton.snt@met.police.uk

During the month of August there have been 7 calls from a particular phone number to 999 from a number in the South Acton Ward. Each call has requested urgent police assistance as "someone has been stabbed" at their location.

Each time these calls were made significant police resources were deployed and wasted. Calls of this nature always warrant an "immediate" response from police, often with several police units attending on blue lights. This pulls available police resources away from other calls requiring police attention.

Officers from the South Acton Safer Neighbourhood Team has identified this series of linked hoax calls and identified a potential suspect responsible for them.

On 06/09/2017 the suspect was brought to Acton Police Station for questioning and his phone was seized as evidence. Officers are working in partnership with the youth offending team and local youth workers to engage with the young person in order to deter him from possible future offending. The investigation is on-going.

On a personal note, I am sure you will join Inspector Clarke, myself and the rest of the SNT officers in the Acton Cluster in wishing PC Dave Young the very best of luck as he moves to another position in Ealing Borough police.

Dave has been a mainstay of the South Acton Team for many years and is a very well known and respected Neighbourhood Officer throughout the Ward. He will be sorely missed, as will the copious supply of doughnuts and cookies he has supplied on a regular basis...

Forthcoming Events

Cuppa with a Copper

Cuppa with a copper - Thursday 14/09/2017 - 1200 - Starbucks Ealing Common

Cuppa with a copper - Tuesday 26/09/2017 - 1200 - Jungle Café

Cuppa with a copper - Thursday 12/10/2017 - 1300 - Starbucks

Street Briefings

Friday 22/09/2017 - 1100 - Hart Grove Court and Oakfield Court

Tuesday 03/10/17 - 1100 - Avenue Gardens

Thursday 19/10/2017 - 100 - Rosenberg Road

EAST ACTON WARD

E Mail: eastacton.snt@met.police.uk
Telephone : 0208 721 2708

On 16th August officers attended Acton Park to speak to visitors and listen to their concerns. The park itself has had reports of Anti Social Behaviour recently and the team have responded by doing more regular patrols and engaged with local residents of the park. If you see officers please come and have a chat. We won't bite your heads off!

On 18th August PC Christian PC Greenman came upon a man in Beech Avenue who is known for causing disorder in the area. Officers from East Acton spoke to the man and discovered that he was wanted as well as in breach of an anti social behaviour order. The male was consequently arrested by the officers and later charged.

On the previous day the same two officers had stopped and uninsured driver and seized his vehicle.

After helping to police Notting Hill Carnival the officers were keen to patrol East Acton and on the 29th found two youths in a secluded car park. Both were searched and found to be in possession of a knife, knuckle duster and cannabis and were therefore arrested.

Whilst on patrol officers have responded to reports of a disturbance at an address in East Acton. Officers from East Acton and South Acton wards attended. They found a man in the address that was wanted and also in possession of what is suspected to be Heroin, a dangerous class A drug.

East Acton officers also attended a residential cul-de-sac again with officers from the South Acton and Southfield Ward Teams and found a large group of youths smoking cannabis. Officers gave a PND (Penalty Notice for Disorder) and Cannabis Warnings to several of the group and removed them from the area.

The Team have continued to battle Anti Social Behaviour in the Acton Park and Bromyard Avenue areas. This is mainly fuelled by alcohol and the behaviour from local street drinkers. Officers have given out numerous verbal warnings for behaviour this week, including two formal written warnings after confiscating alcohol. The team remain vigilant and will pursue Community Protection Notices against those who continue to offend and cause ASB for local residents.

The team also found a prolific street drinker who is regularly causing problems in the area and have arrested him for breaching his Anti Social Behaviour Order.

Forthcoming Events

Cuppa with a Copper
Acton Park Café Tues 5th Sep 1230-1330

Street Briefings
Beech Avenue W3 - 09/09/2017 1000-1100

School Events

Mon 4th Sep - **Costume Store** student stand

ACTON CENTRAL WARD

Telephone: 0208 721 2941

E-mail actoncentral.snt@met.police.uk

Officers raised concerns over two young females who they believed were being groomed by a male who resides on Acton Central. Welfare checks conducted when seen out and about, officers liaised closely with the CSE (Child Sexual Exploitation) Team eventually helping to secure the issue of a child abduction warning notice.

Great work by PC Dave Loveday, PC Chim Nweke and PCSO Sarah Kearney in helping to improve the safety

of two young females from Acton. The team raised concerns over the girls, who they believed at risk of child sexual exploitation. These concerns came about as a result of sightings of them with an older male. Officers did all they could at the time to check the welfare of the young women, however as is often the case in such circumstances, getting the young person to understand the risk that they face, was one of the hardest factors. The officers, who had recently received a training input around this subject, ensured that they fed the information back to the relevant investigation team. Their persistence and determination helped to secure a child abduction warning notice, which was issued to the male in question. The two girls and their mother are now safer and are receiving increased support. The situation will continue to be monitored by the team and the other relevant agencies to ensure that all possible steps are taken to prevent them from coming to harm.

As the summer draws to a close, all 3 days of it, Op Temperance continues. Patrols have continued in areas where drinkers and beggars have been known to congregate. Additional attention has been paid to the Churchfield Road area after the issue of begging was raised at the last ward panel meeting. On one such patrol a male who has previously been issued with a community protection notice had returned after the period of time during which he had previously been excluded had elapsed. A quick legislation check, and decision was taken not to issue another warning but issue a new CPN. It worked last time so hopefully it will have the same affect.

In August the team took to Twitter to promote the new Met Police web pages for Safer Neighbourhood Teams. In particular the 'voice your concern' feature. The purpose of the feature is to provide a quick way of raising issues with the local SNT. The response was fantastic with a total of 29 votes being logged giving the team an update to date insight on the issues facing local residents. If you have got access to the internet visit <https://www.met.police.uk/> scroll down and enter your post code and it will take you to your local safer neighbourhood team web page.

After several weeks of technical wrangling the team has finally managed to work out how to operate a Facebook account. We already have one of the most followed neighbourhood twitter accounts in the MPS, and we will

be looking to replicate this on facebook. If you don't follow on twitter, you can find us on the handle @MPSActonCentral and search Acton Central on facebook. These are the best ways to keep up with the activities of the team and to raise any issues with us.

On August 30th officers attended Acacia Road to speak with residents about any issues that they may have. A number of residents came and spoke with the officers. As part of this officers offered residents Smartwater and property marking kits.

Moped theft is very much a big issue in the MPS at present, and so the team are keen to contribute what they can to solving the issue. The way that we are doing this is by conducting enhanced cocooning, which involves visiting residents who live adjacent to a recent theft, providing crime prevention advice and conducting a sweep for any vehicle, moped or otherwise that have been left vulnerable to thieves.

In conjunction with this Smartwater and property marking kits were offered. A crucial contribution that you can make regarding this issue is ensuring you make it as difficult as possible for criminals to steal your vehicle

Advice as to how you can

"**Secure your Scooter**" can be found on the Met web site or via our Twitter and Facebook pages.

Forthcoming Events

Street Briefings (Meet the Team)

Cromwell Close 10/09/2017 11.30am

Acton Main Line Station 15/09/2017 6-6.30pm

West Acton Station 22/09/2017 6-6.30pm

Cuppa with a Copper

Costa, Acton High Street 16/09/2017 1pm

DOORSTEP SAFETY GUIDE

Most people who call at your home will be genuine. However, occasionally people may turn up unannounced with the intention of trying to trick their way into your home. Known as distraction burglars, doorstep thieves or bogus callers, these dishonest people try to get into homes by distraction to steal money or valuables. They may also have an accomplice who will seek to gain entry to your home from the back while the other keeps you occupied at the front door.

For this reason you should always be alert and cautious when someone you do not know calls at your door.

- # Do not open your door to unexpected callers.
- # Check through a spy hole or window to see who it is.
- # Speak to them through the door, an intercom or a window
- # Install an outside light.
- # Never be pressured into opening the door...if in doubt keep them out.
- # If you decide to open the door, put the door chain or bar on first and keep it on while you talk to the person on the doorstep. If you have not already got a door bar or chain fitted, consider getting one.
- # Do not accept packages for neighbours unless they have asked you to.
- # Do not let strangers in on behalf of your neighbours.
- # Do not keep large amounts of money in your home..
- # If someone you do not know asks you to help them outside the house, only go if you have someone else with you.

ESTABLISHING THE IDENTITY OF CALLERS

If someone who looks official calls at your door, always ask to see their identity card. All genuine callers will carry one and you should not invite them in or converse with them if they cannot produce one.

Checking Identity Cards

- # Close the door and lock it while you check the card inside.
- # Look to see if they look like the photograph on the card. If the card does not have a photograph, then it is not a genuine ID card.
- # Carefully check the details on the card, even if they have a pre-arranged appointment.
- # Check if the name on the Identity Card is the same as that on your letter or the one you were given over the phone.
- # If you are still unsure, phone the company to check the identity of the caller.
- # Remember that people may have correct information about you which they have obtained illegally. It is therefore extremely important to establish your callers identity beyond any doubt.

Passwords

All major gas, electricity and water suppliers now have a password system for older and vulnerable customers.. You can give your supplier a word which is confidential to you and the company. When the representative calls they can tell the customer the password to prove that they are genuine. Contact the companies involved for more details.

Bogus Workmen

Sometimes people will call at your door and say they are builders or gardeners working in your area. They may try to carry out unnecessary repairs on your home and can be extremely persistent and convincing.

Never open the door to a workman that you are not expecting. If a workman says you need repairs, tell them that you will get some quotes from other companies before deciding. Always use a reputable company before deciding. Always use a reputable company to carry out repairs or work on your property and **never, ever** pay upfront.

If you think you have had details with a bogus trader, contact Consumer direct on 08454 040506 for

information about your legal rights and advice on how to resolve your complaint.

You should also contact Action Fraud, the Police National Fraud and Cyber Crime Reporting Centre by telephoning



0300 123 2040, or contacting them on line at www.actionfraud.police.uk/contact-us

WARD CONTACT DETAILS

Southfield Ward	0208 721 2946 southfield.snt@met.police.uk
South Acton Ward	0208 649 3574 southacton.snt@met.police.uk
East Acton Ward	0208 721 2708 eastacton.snt@met.police.uk
Hanger Hill Ward	0208 721 2947 hangerhill.snt@met.police.uk
Acton Central Ward	0208 721 2941 actoncentral.snt@met.police.uk

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TOTAL POLICING

